



# New Client Registration and Waiver Form

(Please fill out **ALL** Fields)

## Canine Information

Dogs Name:	Breed:	Color:	Gender: M <input type="checkbox"/> or F <input type="checkbox"/>
Date of Birth: (approx)	Spayed or Neutered: Yes <input type="checkbox"/> or No <input type="checkbox"/>	Allergies: (environmental or dietary)	
Medical Concerns:			
Medication and supplements: (Please list reasons for medications if applicable)			
Is your dog prone to escape artist behaviour or separation anxiety?			
Dog(s) in our care may be photographed. This footage is the property of Chasin' Tails and may be used in its online publications or other marketing.			
<b>Feeding Information</b> Will your dog be eating the House Blend or Own food? All own food must be individually bagged per meal with 1-2 days worth of extra food. Bags should be labeled with dogs name and owners last name <b>House blend (includes one meal per day) <input type="checkbox"/></b> \$3 per additional feeding _____ Initial <b>Own Food <input type="checkbox"/></b>			
Eating Habits: (For example, grazer, gorger, food aggression)			
Brand of food:	Feedings per day:	Is your dog prone to loose stool or vomiting?	<b>Y</b> <b>N</b>
Veterinarian information			
Clinic Name:		Clinic Phone:	
Chasin' Tails requires all dogs to be current on their Rabies and Core vaccinations. Titres may be presented in lieu of up to date vaccination records. Chasin' Tails recommends annual Bordetella vaccines. Please ensure your veterinarian and emergency contact(s) is aware when your dog is going to be at Chasin' Tails.			

## Owner's Information

First Name	Last Name	Email Address
Home Phone	Work Phone	Cell Phone
Mailing Address		Postal Code

## Emergency Contact Information [Someone other than yourself who you authorize and trust to make medical/financial decisions in your absence]

Emergency Contact Name #1 ( <b>Required</b> )	Emergency Contact Phone #1
Emergency Contact Name #2 ( <b>Optional</b> )	Emergency Contact Phone #2
Is there anyone, other than yourself authorized to pick your dog up after a boarding stay, or day of Daycare?	<b>Where did you hear about Chasin' Tails?</b>

Entered in Kennel Link: \_\_\_\_\_ (Staff Initial)

# Grooming Information and Policies

Appointment times are quoted within 2 to 4 hours per dog. Owners will be advised if any delay is expected at drop off. Dogs not picked up within an hour of their finish time may be subject to a Grooming Daycare Fee.

**Chasin' Tails Grooming is an AFFA approved facility. As such any and all actions performed by our staff are in the best interest of the canines in our care both mentally and physically. This means that a Groomer may need to stop service if the dogs' mental or physical limitations prevent us from continuing. This may mean that the service remains incomplete and may need a follow up appointment as discussed with our groomers. Services will be billed as normal as prices are based not only on the service performed but the length of time allotted for each appointment**

Chasin' Tails will not perform dematting services. Dogs whose condition is not suitable for brush out services will be shaved, extra charges may apply. If an owner does not agree the dog in question will be picked up and no further service will be performed.

**Our groomers reserve the right to apply extra handling charges when the dogs' behavior extends beyond the safety measures required for a single groomer.**

If your pets' health impedes us from completing a service we reserve the right to stop service and charge accordingly. Chasin' Tails groomers will then communicate our recommendations for the future

Known Triggers: (nails, feet, other dogs, etc)		
Are we authorized to use treats for relationship building?	Benny Bully	
	Hero	
	Chill Dawg	
Is your dog socialized to other dogs?	<b>Y</b>	<b>N</b>
Has your dog ever bitten to harm a person?	<b>Y</b>	<b>N</b>

## Grooming Cycle Recommendations (Office Use)

<b>Full Grooms</b>	4 weeks	6 weeks	8 weeks
<b>Bath and Brush</b>	4 weeks	8 weeks	12 weeks
<b>Nail trims</b>	1 week	2 weeks	4 weeks

## Health Policy

Any dog in our care that has a medical condition or is on medication will need to fill out our Medical Condition Intake Form. Medications should be in original packaging when being administered by Chasin' Tails Staff. These Forms are re-evaluated annually. Please advise staff of any changes in health conditions.

Does this dog require a Medical Intake Form	<b>Y</b>	<b>N</b>
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Senior Dogs are evaluated at 8 years for large breed and 10 years for small breed. These evaluations ensure we are continuing to offer your pet the best care as they age and their activities may become more limited. These forms are re-evaluated annually. Please advise staff of any changes in mobility or care.

Does this dog require a Senior Intake Form	<b>Y</b>	<b>N</b>
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As Chasin' Tails is a multi dog facility transmissible illness such as, parasites, Canine cough, papilloma, and ear/eye infections.

Chasin' Tails strongly recommends that dog(s) attending our facility be vaccinated yearly for Canine Cough. This vaccine is not always 100% effective and it may be possible for your dog to contract an illness.

Chasin' Tails highly recommends monthly vet prescribed parasite prevention.

Dogs diagnosed or suspected to have a transmissible illness or parasite will not be allowed in open care until the condition is treated. Boarding dogs will be moved to Private Kennels for care. Grooming dogs will be rescheduled until after treatment.

My dog receives yearly Bordetella (canine cough) vaccinations	<b>Y</b>	<b>N</b>
My dog receives monthly parasite prevention	<b>Y</b>	<b>N</b>
If yes, please list the brand		

**Dogs in the boarding care of Chasin' Tails are health checked daily. This helps ensure any weight loss due to the high activity environment is identified and addressed. Should we identify any other concerns these will be communicated via report card at the end of their stay for non urgent concerns. For any urgent concerns Chasin' Tails will contact the owner or emergency contact. Please ensure contact information is updated with any changes.**

## Private Boarding Accommodations

Welcome to our private accommodations. We want to provide the best possible stay for your dog and offer some different options for mental stimulation during their stay to help accomplish this. Please let us know what, if any, of these options you would like.

### Private Boarding

I understand that my dog is staying in a private kennel through the boarding stay. My dog will be offered 3 let outs for bathroom breaks and a 15-minute play time in one of our play areas with a k9 coach. Chasin tails offers 24/7 monitoring and bi-hourly checks on our private kennel dogs.

Chasin Tails provides mental stimulation toys during your dogs stay. The Bionic toy or feeding tubes will be provided to your dog for 2 hours during the day.

Do you approve the following?

yes	no	Bionic toy with	Peanut butter <input type="radio"/>	Chill Dawg <input type="radio"/>
yes	no	Feeding tubes	Own food <input type="radio"/>	House blend <input type="radio"/>

### Private Kennel Add on's

You may purchase our Benebones, which is our only bone approved for Private Kennels, these are yours to take home at the end of your dog's boarding stay.

Bene bones are given from 6:00 am – 9:00 pm

yes	no	I want a Bene bone with my dog during the boarding stay (priced between \$15.99 and \$27.99)
yes	no	For an extra \$20 per day we can book your dog into a fun day with our ed.u play add- on

This is a Monday – Friday program only and not available during our Christmas time

- Play groups
- Individual time

yes	no	2 Dogs in one kennel waiver applicable approved
yes	no	Your dog needs a covered kennel

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### Staff fill out:

### Open care boarding

I understand that due to our high numbers of dogs during long weekends my dog need to stay in a private kennel

- Owner request to use private kennel over the long weekends
- K9 coach request to use private kennel over the long weekends

I understand that even though my dog is approved for open care boarding my dog may need to sleep in our private kennels in ensure a healthy rested state of mind.

- Owners request to use Private kennel over night
- K9 coach request to use Private kennel over night

## Chasin' Tails Dog Care Center agreement and waiver form

Chasin' Tails Inc. is a full dog care facility that includes the following:

- Open care
- Private kennels
- Daycare
- Boarding
- Training
- Grooming
- Veterinarian onsite
- Retail/Food
- 24/7 CCTV
- Daily nose to tail health check for boarding dogs
- Water park

I understand I am fiscally responsible and liable for all above services listed.

Chasin' Tails Inc. has a training policies manual(s) that describes all of our above services at the front desk.

By signing this waiver, I understand that I will be responsible for the actions if my dog causes any damages whatsoever, including but not limited to damage or injury to other dogs, people or objects while under the supervision of Chasin' Tails Inc. and the costs of said damage upon departure/incident/event.

Within 5 days (under the Animal Protection Act) after its scheduled pick up date, and after reasonable attempts to contact the owner or emergency contacts, Chasin' Tails may seek out aid from the Calgary Bylaw Services and deliver my dog(s) to a peace officer or animal shelter. I release Chasin' Tails, its staff, owners, representatives, and agents from further liability and responsibility of my dog(s).

I understand that in order to provide care, it may be necessary to take my dog(s) out of the facility, and although many precautions are taken, I do not hold Chasin' Tails responsible for circumstances beyond their control.

In case of an emergency, or sickness, as so determined by management of Chasin' Tails Inc., if myself, or the emergency contact given is unreachable, I hereby give consent to Chasin' Tails Inc. management to seek emergency care at any accessible vet clinic or animal emergency hospital as necessary.

Should we not be able to make contact, Chasin' Tails requires a mandatory \$200 minimum authorized for urgent medical procedure. Please indicate if you would like a higher authorized amount \$\_\_\_\_\_.

Please initial & acknowledge. \_\_\_\_\_

Although Chasin' Tails carefully screens all applicants, dog daycare is not always an appropriate environment for every dog. Refusal of above services is upon our discretion.

I, \_\_\_\_\_, agree and warrant that by signing this agreement and waiver I have read and agree to and understand all of its terms as the legal owner or agent for the owner of the dog(s) described in this Registration form. I understand I am fiscally responsible and liable for all above services listed.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_